



Getac Software Products System Requirements

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Table of Contents

- Getac Software Product List..... 1
- Checking the Model Name..... 1
- System Requirements 2
 - Getac Driving Safety Utility 2
 - Getac KeyWedge Barcode Reader Utility 3
 - Getac Device Monitoring System (GDMS) - Agent 4
 - Getac VGPS Utility 5
 - Getac OEMConfig 6
 - Getac Voice 6
 - Getac Monitoring/Management – Agent (ControlHub)..... 7
 - Getac SmartUpdate 7

Getac Software Product List

- Getac Driving Safety Utility
- Getac KeyWedge Barcode Reader Utility
- Getac Device Monitoring System (GDMS) - Agent
- Getac VGPS Utility
- Getac OEMConfig
- Getac Voice
- Getac Monitoring/Management – Agent (ControlHub)
- Getac SmartUpdate

Checking the Model Name

Some Getac models have different generations. Models after the first generation will be indicated by the letter **G** and a number (starting from 2) in the long version of the model name. Models of the first generation will not be indicated.

To know which generation you have, check the bottom of your product and find out the model name containing the letter G and a number. The example below shows where the generation number is.



Model name with
generation number
(starting from 2)

System Requirements

Getac Driving Safety Utility

Categories	Requirements
Hardware (Getac models)	A140, A140 G2
	B360, B360 G2
	EX80
	F110 G2, F110 G3, F110 G4, F110 G5, F110 G6, F110 G7
	K120, K120 G2, K120 G3
	S410 G4, S410 G5
	S510
	T800 G2
	UX10, UX10 G2, UX10 G3
	V110 G2, V110 G3, V110 G4, V110 G5, V110 G6, V110 G7
	ZX10
	ZX70, ZX70 G2
	ZX80
	<u>NOTE for models without the GPS module (mounted on the PCBA of the device):</u> Only “Indoor” mode is available, in which the screen blanking feature works by means of motion detection. “Outdoor” mode, which requires GPS, will not be available and cannot be selected.
	<u>NOTE for Windows OS and Android OS devices:</u> - Programs for Windows OS and Android OS are separated programs. - Programs for Android 5.1/6.0/7.1 (ZX70), Android 9/10 (ZX70 G2), and Android 11/12/13 (ZX10/ZX80) are separated programs.
Operating system	Windows 10/11 Pro
	Android 11/12/13, Android 9/10, Android 5.1/6.0/7.1

Internet connection	When installing the program for the first time, Internet connection is required for software activation. Once the program is installed, Internet connection is not required for the program's daily operation.
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Getac KeyWedge Barcode Reader Utility

Categories	Requirements
Hardware (Getac models)	A140, A140 G2
	EX80
	F110 G3, F110 G4, F110 G5, F110 G6, F110 G7
	K120, K120 G2
	T800, T800 G2
	UX10, UX10 G2, UX10 G3
	V110 G3, V110 G4, V110 G5, V110 G6, V110 G7 (models with the rear camera)
Operating system	Windows 10/11 Pro
Internet connection	When installing the program for the first time, Internet connection is required for software activation. Once the program is installed, Internet connection is not required for the program's daily operation.

Getac Device Management System (GDMS) Client Agent

Categories	Requirements
Hardware (Getac models)	A140, A140 G2
	B300 G6, B300 G7
	B360, B360 G2
	EX80
	F110, F110 G2, F110 G3, F110 G4, F110 G5, F110 G6, F110 G7
	K120, K120 G2, K120 G3
	S400 G2
	S410, S410 G2, S410 G3, S410 G4, S410 G5
	T800, T800 G2
	UX10, UX10 G2, UX10 G3
	V110, V110 G2, V110 G3, V110 G4, V110 G5, V110 G6, V110 G7
	X500 G3
	X600
	ZX10
	ZX70 G2
	ZX80
	NOTE for Windows OS and Android OS devices: - GDMS U.S. site (https://us.gdms.getac.com) is for Windows OS devices only.
Operating system	Windows 10/11 Pro
	<ZX70G2> Android 10: Z2Q.0.0.2.29.0 (or above) <ZX10> Android 11: ZX10R.0.0.4.53.0 ~ ZX10R.0.0.4.65.0 <ZX10> Android 12: ZX10S.0.0.4.10.0 ~ ZX10S.0.0.4.51.0 <ZX80> Android 13: ZX80T.0.0.4.1.0 ~ ZX80T.0.0.4.15.0
Internet connection	Required

Getac VGPS Utility

Categories	Requirements
Hardware (Getac models)	A140, A140 G2
	B300 G6, B300 G7
	B360, B360 G2
	EX80
	F110, F110 G2, F110 G3, F110 G4, F110 G5, F110 G6, F110 G7
	K120, K120 G2
	S400 G2
	S410, S410 G2, S410 G3, S410 G4
	S510
	T800, T800 G2
	UX10, UX10 G2, UX10 G3
	V110, V110 G2, V110 G3, V110 G4, V110 G5, V110 G6, V110 G7
	X500 G3
	X600
	<u>Note: Models require either embedded or standalone GPS module.</u>
Operating system	Windows 10/11 Pro
Internet connection	When installing the program for the first time, Internet connection is required for software activation. Also, Internet connection is required for license update (from trial to perpetual). Once the license is updated, Internet connection is not required for the program's daily operation.

Getac OEMConfig

Categories	Requirements
Hardware (Getac models)	ZX10
	ZX70 G2
	ZX80
Operating system	<ZX70G2> Android 9: Z2.0.0.2.32.0 (or above) <ZX70G2> Android 10: Z2Q.0.0.2.11.0 (or above) <ZX10> Android 11: ZX10R.0.0.4.36.0 (or above) <ZX10> Android 12: ZX10S.0.0.4.3.0 (or above) <ZX80> Android 13: ZX80T.0.0.4.10.0 (or above)
Device Management	AER certified UEM/EMM/MDM system Device enrolled as Work Only, Personally-Enabled or Dedicated.

Getac Voice

Categories	Requirements
Hardware (Getac models)	A140 G2
	B360 G2
	F110 G6
	K120 G2
	S410 G4, S410 G5
	UX10 G3
	V110 G7
Operating system	Windows 11 Pro
Internet connection	When installing the program for the first time, Internet connection is required for software activation. Once the program is installed, Internet connection is not required for the program's daily operation.

Getac Monitoring/Management – Agent (ControlHub)

Categories	Requirements
Hardware (Getac models)	ZX10
	ZX80
Operating system	<ZX10> Android 12: ZX10S.0.0.4.58.0 (or above) <ZX80> Android 13: ZX80T.0.0.4.18.0 (or above)
Internet connection	Required

Getac SmartUpdate

Categories	Requirements
Hardware (Getac models)	K120 G2
	S410 G5
	S510
	T800 G2
	UX10 G3
	X600
Operating system	Windows 10/11 Pro
Internet connection	Internet connection is required for automatic version checking, downloading, and Installation.