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09. [The Australian Consumer Law Schedule 2 Chapter 1 Section 3] Meaning of consumer- Acquiring goods as a consumer “(1) A person is taken to have acquired particular goods as a consumer if, and only if: (a) the amount paid or payable for the goods, as worked out under subsections (4) to (9), did not exceed: (i) \$40,000; or (ii) if a greater amount is prescribed for the purposes of this paragraph- that greater amount; or (b) the goods were of a kind ordinarily acquired for personal, domestic or household use or consumption; or (c) the goods consisted of a vehicle or trailer acquired for use principally in the transport of goods on public roads. (2) However, subsection (1) does not apply if the person acquired the goods or held himself or herself out as acquiring the goods: (a) for the purpose of re-supply; or (b) for the purpose of using them up or transforming them in trade or commerce: (i) in the course of a process of production or manufacturer; or (ii) in the course of repairing or treating other goods or fixtures on land.”

[Australia’s Competition and Consumer Regulation Sec.90 (2)] “Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.”

THIS WARRANTY CARD AND PROOF OF PURCHASE SHOULD BE RETAINED BY THE CUSTOMER AT ALL TIMES BEFORE WARRANTY SERVICES ARE RENDERED.

If you require assistance regarding warranty conditions or any other enquiries,

- Check the Getac web site for latest warranty contact details

<http://www.getac.com>

- Getac Global Service & Support:

E-Mail: GetacSupport_Global@getac.com

Getac Service Centers:

Getac UK Ltd
(Getac Europe Service Center)
Nedge Hill, Telford,
Shropshire, TF3 3AH, U.K.
Tel: +44 1952 207 200

Getac Technology (Kunshan) Co., LTD.
(Getac APAC Service Center)
Export Processing Zone, 269,
No.2 Dadao, Changjiang South
Road Kumshan City, Jiansu, P.R.C.
Tel: +86 512 5736 7777

Signature of Channel/Reseller
Date:



Getac RUGGED PRODUCT Three (3) Year Warranty Card

01. Getac rugged product is warranted for THREE (3) YEARS from the date of purchase. The battery supplied with Getac rugged product is warranted for 12 months from the date of purchase. A battery furnished under the warranty is covered for the remaining period of the one year warranty on the original battery or NINETY (90) DAYS from the date of replacement or repair, whichever provides longer coverage for purchaser. This limited warranty against defects in materials and workmanship is governed by the terms and conditions contained herein and the general terms and conditions of limited warranty available on Getac website: <http://www.Getac.com.au>. Subject to the aforementioned terms and conditions, Getac or its Authorized Service Provider, Quantum Service & Logistics Pty Ltd. (QSL), with principal address at Unit 11, Slough Business Park, Silverwater Road (Off Rachel Close), Silverwater NSW 2128, Australia/Tel.: 02 87672200, will perform necessary service on the product without charge for parts or labor if, in the opinion of Getac pursuant with the warranty terms and conditions, the product is found to be faulty within the warranty period.

Applicability: This three-year warranty applies to the semi-rugged notebooks computers, fully rugged tablet Z710, fully rugged handhelds and fully rugged smartphone.

The above warranty does not apply to: 1) All consumable items; such as screen protection films, logo badges, labels, cleaning cloths, carry cases, manuals, cables, straps, belts, holsters, tethers, and harnesses and any other options and accessories not listed above or covered under a separate warranty; 2) to cosmetic damage that does not affect the functionality of the system, including but not limited to scratches, dents and numerals, letters, icons and symbols silkscreened onto unit keycaps and numerals, letters, icons and symbols silkscreened onto unit cabinet.

02. This warranty only applies to products sold by Getac or its Authorized Distributors or Dealers and only where the products are used and serviced within its Authorized Service Provider's territories. Warranty coverage only applies to service carried out by a Getac Authorized Service Provider and only if valid proof of purchase or COC (CERTIFICATE OF CONFORMANCE) is presented when warranty service is requested. The following is a list of exceptions that are NOT covered under this warranty:

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| (a) loss or theft; | (m) to cosmetic damage that does not affect the functionality of the system, including but not limited to scratches, dents and numerals, letters, icons and symbols silkscreened onto unit keycaps and numerals, letters, icons and symbols silkscreened onto unit cabinet; or |
| (b) fire; | (n) negligence |
| (c) submersion; | (o) operation of product outside the published environmental or electrical parameters |
| (d) acts of god; | (p) operation of product outside the Getac's published guidelines include but are not limited to information contained in technical specifications, user manuals and service communications. |
| (e) acts of war; | (q) use of supplies or parts not meeting Getac's specifications |
| (f) virus-inflicted damage; | (r) damage or ingress caused to a customized component, part or product modification which is not explicitly identified as a component, part or product manufactured in accordance with the specifications of any of Getac products but produced or modified solely upon customer's request and by reference to customer's instructions. |
| (g) intentional misuse or abuse; | |
| (h) improper maintenance or modification by anyone other than Getac or a Getac Authorized Service Provider; | |
| (i) a product or part that has been modified to alter functionality or capability without the written permission of Getac; | |
| (j) a product on which any Getac serial number has been removed or defaced; | |
| (k) data recovery from hard drive failure; | |
| (l) all consumable items; such as screen protection films, logo badges, labels, cleaning cloths, carry cases, manuals, cables, straps, belts, holsters, tethers, and harnesses and any other options and accessories not listed above or covered under a separate warranty | |

03. This warranty only applies if the product has been installed and used in accordance with the Getac's recommendations (as noted in the User Manual) under normal use and reasonable care (in the opinion of Getac pursuant with the warranty terms and conditions). The warranty covers normal use only and does not cover damage, malfunction or failure resulting from use of incorrect voltages, accident, misuse, neglect, abuse, mis-adjustment of customer controls, alter or repair by unauthorized persons, exposure to abnormally corrosive conditions or any foreign object or matter having entered the product.

04. The warranty includes the repair or replacement of faulty parts within the product with items that are functionally equivalent to that as originally supplied or better - including new or refurbished parts or units.

05. It is the customer's responsibility to backup all data from the hard disk drive before sending equipment for repair. If a problem is related to the hard disk drive, or the hard disk drive has to be replaced, Getac will only reload the factory pre-installed software for the product onto the replacement drive.

06. Please note that freight to your nearest Getac Authorized Service Provider must be arranged by you. Please ensure your unit is properly packed for return to the service location. Authorized Service Provider will perform necessary service on the product without charge for parts or labor if, in the opinion of Getac pursuant with the warranty terms and conditions, the product is found to be faulty within the warranty period.

07. If warranty service is required you should:

- Check the Getac web site for latest warranty contact <http://www.getac.com.au>, use the WebRMA under Support section.
- Prepare proof of purchase or receipt that purchaser needs to present for in-warranty RMA, proof of payment that you ever purchased correspondent Getac product(s), or CERTIFICATE OF CONFORMANCE (COC) as proof of purchase date and system serial number that will be required by the Authorized Service Provider.
- In any instance in which Getac issues a Return Material Authorization Number. Getac must receive the product(s) for repair prior to the expiration of the warranty period in order for the repair(s) to be covered by the limited warranty service.
- Please access and review the online help resources at www.getac.com.au before requesting warranty services. If the product is still not functioning properly after making use of these resources, please contact a Getac representative, Quantum Service & Logistics Pty Ltd. (QSL), with principal address at Unit 11, Slough Business Park, Silverwater Road (Off Rachel Close), Silverwater NSW 2128, Australia. Tel.: 02 87672200. A Getac representative will help determine whether your product requires service and, if it does, will inform you how Getac will provide it. Getac will provide warranty service on products that are tendered or presented for service during the warranty period, as permitted by law.
- In accordance with applicable law, Getac may require that you furnish proof of purchase and/or comply with registration requirements before receiving warranty service. You may be responsible for shipping and handling charges to obtain service under this warranty.
- In any instance in which Getac issues a Return Material Authorization Number (RMA #), Getac must receive the product(s) for repair prior to the expiration of the warranty period in order for the repair(s) to be covered by the limited warranty service.

08. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM COUNTRY TO COUNTRY (OR JURISDICTION TO JURISDICTION). GETAC'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS LIMITED WARRANTY STATEMENT. ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER SUCH PERIOD. GETAC DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY STATEMENT OR LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA OR SOFTWARE. THIS PRODUCT IS NOT INTENDED FOR USE AS, OR AS PART OF, NUCLEAR EQUIPMENT/SYSTEM, AIR TRAFFIC CONTROL EQUIPMENT/SYSTEMS, OR AIRCRAFT COCKPIT EQUIPMENT/SYSTEMS OR ANY OTHER SYSTEMS THAT REQUIRE FAIL-SAFE PERFORMANCE. GETAC WILL NOT BE RESPONSIBLE FOR ANY LIABILITY RESULTING FROM THE USE OF THIS PRODUCT ARISING OUT OF THE FOREGOING UNINTENDED USES.